

## AS AT 10 APRIL 2014 - Code of Conduct Complaints - Status Report

## Appendix 1

## Complaints received and progressed under new arrangements

	Cases received	Cases open (cumulative)	Assessed investigation	Assessed no further action	Assessed alternative resolution/complaint withdrawn	Pending assessment	Cases closed	Appeals received
<b>2012</b>								
<b>May - December</b>	25	11	1	24	0	0	14	4 (not upheld)
<b>2013</b>								
<b>January</b>	5	13	0	4	1*	0	3	4 (not upheld)
<b>February</b>	1	12	0	1	0	0	2	1 (not upheld)
<b>March</b>	1	4	0	1	0	0	9	0
<b>April</b>	2	6	0	1	1**	0	0	1 (not upheld)
<b>May</b>	2	5	0	1	1***	0	3	1 (refused)
<b>June</b>	0	4	0	0	0	0	1	0
<b>July</b>	3	3	0	1	2 (1** & 1****)	0	4	0
<b>August</b>	1	2	0	1	0	0	2	0
<b>September</b>	2	4	0	1	1 (not CoC)	0	0	0
<b>October</b>	1	5	0	0	1***	0	0	0
<b>November</b>	3	8	0	3	0	0	0	0
<b>December</b>	3	11	0	2	0	1	0	2 (not upheld)
<b>2014</b>								
<b>January</b>	5	12	0	3	2 (1** & 1 referral to Police)	0	4	1 (not upheld)
<b>February</b>	5	16	0	4	1****	0	1	5 (not upheld)
<b>March</b>	10	19	0	2	0	8	7	1 (not upheld)
<b>Totals</b>	69	n/a	1	49	10	9	50	20

\*request by complainant for anonymity refused – complaint withdrawn

\*\* clarification not supplied within time limit

\*\*\*withdrawn following informal resolution prior to assessment

\*\*\*\* withdrawn by complainant